

Electricity account

 Enquiries **133 466**
 Street Light or
 Power Failure (24 Hrs)
 Ausgrid **131 388**



012/4294967197
 MR Mohammed Hossen & MS Seuli Akter
 607 PUNCHBOWL RD
 PUNCHBOWL NSW 2196

 Internet **energyaustralia.com.au**

Customer number	0503 050 345
Account number	9266 806 163
Service address	U 1, Lot 124, 7 Crestwood RD, Thornton, NSW 2322
Tax Invoice	Issue date 17 Aug 2022

Electricity account summary 06 Jun 2022 to 11 Aug 2022

Plan	Basic - Home
Opening balance	\$95.44
Payment received thank you	\$190.88Cr
21 Jul 2022 Payment	\$95.44Cr
26 Jul 2022 Payment	\$95.44Cr
Adjustments	
* Credit Card Merchant Service Fee (incl. GST)	\$0.34
* Credit Card Merchant Service Fee (incl. GST)	\$0.34
Transfer Adjustment	\$88.56
Balance carried forward	\$6.20Cr
Current charges (see over for details)	\$84.16
Total amount due (incl. GST)	\$77.96

An * means that the amount shown includes GST.

The NSW Government offers rebates to help customers with the cost of electricity. These include the NSW Gvt Household Rebate, NSW Gvt Rebate for Life Support, NSW Medical Energy Rebate, NSW Family Energy Rebate, NSW Seniors Energy Rebate and Energy Accounts Payment Assistance (EAPA). To find out more about these rebates and how to apply for them, visit energyaustralia.com.au/nsw-concessions

Due date
05 Sep 2022

Total amount due
\$77.96

**Bill higher
than expected?**
**Find some
common
reasons why**

energyaustralia.com.au/checklist

4294967198/R1.397/20.01.1P/0636

EnergyAustralia Pty Ltd ABN 99 086 014 968.

Reminder that your electricity rates changed from 1 July 2022

In June we let you know your rates were going to change. Your new electricity rates now appear on your bills from 1 July 2022.

More at energyaustralia.com.au/rate-changes



EnergyAustralia
LIGHT THE WAY

See the following pages for details of your electricity usage and service calculation.

Contact information

Contact Hours

For all your enquiries, our customer service hours are:

Monday to Friday: 8:00am – 7:00pm AEST

Calling from overseas? Phone +61 3 9422 2968.

Payment Assistance 133 466

Please contact us to discuss how we can help you pay your energy account including:

State Government Concession

Extended Time to Pay

Regular Pay Instalment Plan

Energy Account Payment Assistance <HP83

Help with Hardship or Payment Difficulty

If you do not wish to receive information about

EnergyAustralia's other products and services please call us on 1800 624 426.

Interpreter Service

1300 622 718

خدمة الترجمة الشفهية

Servizio Interpreti

傳譯員服務

Υπηρεσία Διεμνηνών

Dịch vụ Thông dịch

Servicio de Intérpretes

Hearing Impaired Service

Telephone Typing (TTY) service is available for the cost of local call.

General Enquiries 133 677.

Life Support

To register life support on your account or for further information about life support please call us on 133 466.

Moving?

133 466

Contact us at least 3 business days before moving so we can finalise your account and organise electricity and gas supply to your new address. Please have your new meter numbers handy, these are located on the front of your meter. You'll be glad we moved with you. Just call 133 466.

Written Enquiries

Please direct all correspondence to: EnergyAustralia
Locked Bag 14060, Melbourne City Mail Centre, 8001
or fax to 1300 363 398



Electricity payment options

If your bill has been delayed, you are entitled to an extended amount of time to pay.



Direct Debit

Call 133 466



Billpay Code: 3248

Ref: 1009 2668 0616 38

Pay in person at any post office,
phone 13 18 16 or go to
postbillpay.com.au



Bill Code: 97410

Ref: 1009 2668 0616 38

BPAY® - Make this payment via Internet
or phone banking.

BPAY View® - Receive, view and pay this
bill using Internet banking.

BPAY View Registration No - 9266806163

© Registered to BPAY Pty Ltd, ABN 69 079 137 518



Mail

Please post this payslip
with your cheque payable to:
EnergyAustralia, GPO BOX 4491,
Melbourne, Victoria 3001



Phone

Call 1300 559 873 to pay by
MasterCard, Visa or American Express
for payment amounts up to \$10,000.

*A merchant service fee may apply to credit card payments: MasterCard or Visa - 0.36%; American Express - 1.5%.
Fee is calculated on the total payment amount.

Any fees applied will be shown on your next bill and are GST inclusive. Some exemptions apply.



*3248 10092668061638

Due date

05 Sep 2022

Total amount due

\$77.96
(incl. GST)

Office use only	Trancode	User code	Payment reference
	831	067024	10092668061638

<0000007796>

<067024>

<010092668061638>

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Your electricity usage and service calculation

Account number 9266 806 163 Billing period 06 Jun 2022 to 11 Aug 2022
NMI 41040793570 Service address U 1, Lot 124,7 Crestwood Rd, Thornton, NSW 2322

Details	Total Usage	Charge/Rate	\$
Basic - Home			
Final Bill - 06/06/2022 - 11/08/2022 - 67 Days			
Energy Charges			
06/06/2022 - 30/06/2022 - 25 Days			
* Basic - Home Peak Consumption (1.01804 kWh/day)^	25.451 kWh	\$0.274813 per kWh	\$7.00
* Basic - Home Supply Charge	25 days	\$0.880000 per day	\$22.00
01/07/2022 - 11/08/2022 - 42 Days			
* Basic - Home Peak Consumption (1.26057 kWh/day)^	52.944 kWh	\$0.300179 per kWh	\$15.90
* Basic - Home Supply Charge	42 days	\$0.935000 per day	\$39.27
Total Current Charges (incl. GST of \$7.65)			\$84.16

An * means that the amount shown includes GST.

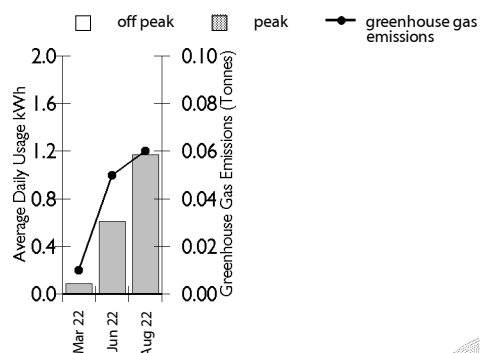
^ This figure is your usage shown as an average per day over the number of days that apply to this rate.

Next meter read

Your next meter reading is planned to occur during 5 - 15 Nov 2022.

Please ensure safe and clear access to the meter. If your meter is not accessible an estimate is taken.

Electricity usage and greenhouse gas emissions



Average daily use (kWh)
This account: **1.17**
Same time last year: **0**
Average cost per day
(incl. GST): **\$1.26**

Total greenhouse gas emissions
(Tonnes) this account: **0.06**

For more information visit
www.switchon.vic.gov.au

To reduce your greenhouse
gas emissions, call us on
133 466 to find out how you
can support green energy.

Compare your electricity usage with similar households in your area.

How it works:

- Select the household size that represents the number of people in your home,
- Compare the 'Average daily consumption benchmark' to 'Your household daily consumption'.

To find out more about how average household energy usage is calculated and get some energy efficiency tips, visit www.energymadeeasy.gov.au

Your household daily consumption (kWh)	1.17	
Household size without swimming pool	Average daily consumption benchmark (kWh)	Rating
1 person	10.08	✓
2 people	17.01	✓
3 people	20.67	✓
4 people	23.35	✓
5 people	30.01	✓

This benchmark applies to residential electricity consumption. It is calculated based on figures provided by the Australian Energy Regulator (AER) and is indicative only. Consumption benchmarks exclude some large appliances, such as pool pumps, and generation systems (e.g. PV). For more information or useful energy efficiency tips, visit: www.energymadeeasy.gov.au